

Support Services

SoloNZ

Brett was contacted by Iain to discuss SoloNZ's IT requirements and the issues they needed resolving. Supportnet presented SoloNZ an "all you can eat" IT support proposal that included all phone, remote and onsite support for a set monthly fee.

No matter what the support request, whether it was simply how to accomplish a certain computer task or a fault they needed resolved, SoloNZ staff knew they call Supportnet's service team knowing that they would be able to talk to Supportnet team, have the problem resolved promptly and for SoloNZ management "piece of mind" knowing they will not receive any unexpected invoices.

Supportnet's IT Support was tailored specifically to SoloNZ needs to provide the best IT support while reducing their IT costs that they had in the past.